

POST BRIEFING SESSION QUESTIONS AND ANSWERS SENT TO SUPPLY CHAIN EMAIL ADDRESS: Supplychain@inseta.org.za		
SERVICE PROVIDER	QUESTION	INSETA – ANSWER/S
Lusitha General Enterprises	Could you please clarify if Armrod and Barron in house branding is regarded as in-house or outsourcing because all the items mentioned are provided by Amrod and Barron which also may affect the pricing as its cheaper to use them than to buy items somewhere and brand them.	Kindly note that if Armrod and Barron is branding promotional items on behalf of your company, this will be considered outsourcing as you do not have equipment and staff that is employed by your company for the banding of promotional materials and you you will therefore need to have an agreement with the.
Sorté Incorporation (Pty) Ltd	I am the owner of a marketing agency whom i supply promotional items to organisations and customers. The branding of the promotional goods are done by the trade only supplier. My question is, do i require a SLA from my supplier as i do not have in-house branding capabilities?	Kindly note that you are required to have an SLA with your trade only supplier, as you do not have in-house branding capabilities in order to be awarded points on functionality.
Boshiwe trading	What is the meaning of SLA in page 13 under Branding Capacity where it says Proof of ownership/lease for branding equipment must be provided if branding is done-in-house or subcontractor agreement/SLA must be provided? tender No Pro/2019/01	Kindly note that the SLA is a Service Level Agreement between you and the supplier that is conducting your branding of Promotional items.